

Aaron De Vries

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SUMMARY

Motivated, customer-focused, and results-driven team member with broad experience across retail, software development, and customer service. A fast learner who adapts readily to new environments, with a strong track record in sales, technology, operations, and team collaboration across diverse industries.

KEY SKILLS

- Customer service excellence and results-driven sales across retail and technology sectors
- Process adherence, attention to detail, and accurate high-volume transaction processing
- Inventory management, stock control, and operational support
- Team collaboration, training, and performance support under pressure
- Technology and IT proficiency across diverse systems and platforms
- Problem-solving, adaptability, and clear communication under pressure
- Strong work ethic, reliability, and dedication in all tasks

EXPERIENCE

Senior Software Engineer | Avaloq, Sydney, NSW

Jul 2016–Nov 2024

- Collaborated in cross-functional teams over an 8-year tenure; adapted readily to shifting priorities and delivery timelines.
- Diagnosed and resolved technical issues, improving system reliability and customer outcomes.
- Liaised with stakeholders to define requirements and deliver accurate, on-schedule outcomes.
- Maintained documentation and knowledge bases; supported team onboarding and knowledge transfer.

Application & Web Developer | Bond International Software, Wollongong, NSW

Aug 2014–Jun 2016

- Developed and maintained web and desktop applications across the full development lifecycle.
- Partnered with clients to improve user experiences through technical solutions and responsive support.
- Built strong working relationships with clients and colleagues, consistently delivering to requirements.

Retail Team Member | Dick Smith Electronics, Roselands, NSW

Jan 2012–Jul 2014

- Delivered exceptional customer experiences across pre-sale consultation, transaction processing, and post-sale support.
- Managed sales floor operations including pricing, merchandising, stock deliveries, and back-of-house tasks.
- Trained and mentored new team members, fostering a collaborative and high-performance culture.

Retail Team Member | Big W, Miranda, NSW

Sep 2005–Jan 2012

- Provided customer service and sales across home entertainment, technology, and appliances.
- Upheld pricing accuracy, stock processes, and loss prevention in high-volume retail operations.

EDUCATION

Bachelor of Computer Science

Major: Software Engineering & Enterprise Systems Development
University of Wollongong, 2014

ADDITIONAL INFORMATION

- Passionate about technology, continuous learning, and staying current with industry trends.
- Available for immediate start; willing to provide references on request.